Department of Defense Knowledge Fair

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Results Matter

*"**Our success depends on agencies working as a team across traditional boundaries to better serve the American people**, focusing on citizens rather than individual agency needs. I thank agencies who have actively engaged in cross-agency teamwork, using E-Government to create more cost-effective and efficient ways to serve citizens, and I urge others to follow their lead."*

- President George W. Bush

President's Management Agenda (PMA)

- Citizen-centered
- Results-oriented
- Market-based

Federal Government IT Portfolio

The United States Federal Government is spending approximately $66 Billion on IT in Fiscal Year 2008…

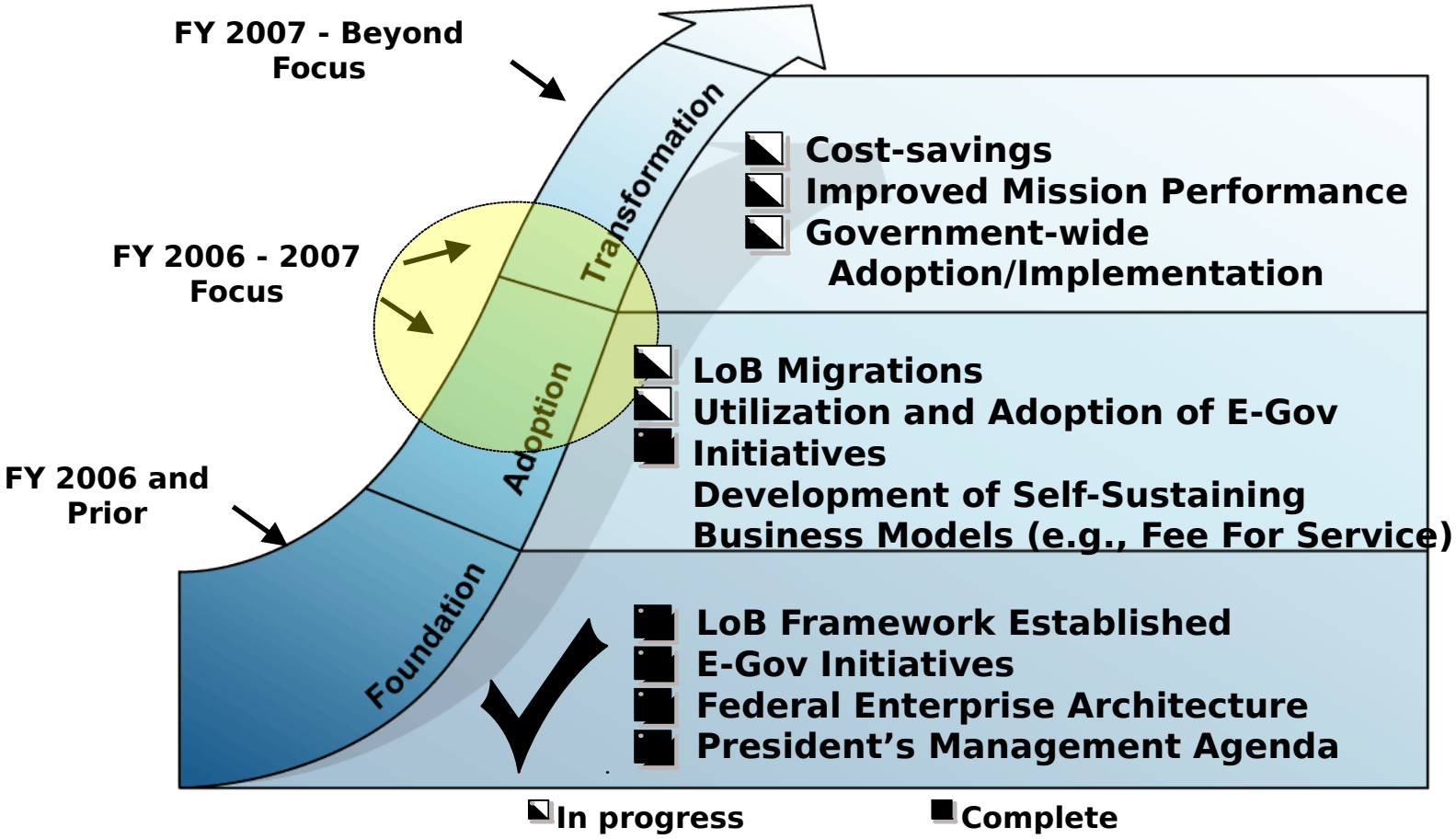
- Our goal is to be the best at management of and use of information, services, and information systems
- Opportunities exist to apply business best practices to government to increase results while improving delivery of services and information

Legislative Background

- Clinger-Cohen Act of 1996
- E-Government Act of 2002
- Government Performance Results Act
- Privacy Act
- Paperwork Reduction Act
- Government Paperwork Elimination Act

E-Government: Road to Results

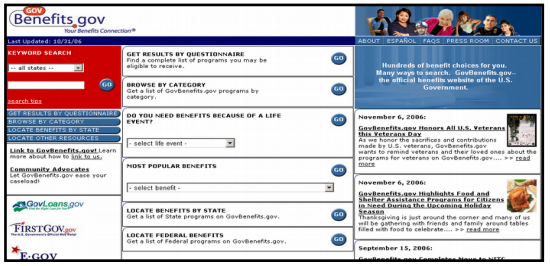
The E-Government and Line of Business initiatives provide the opportunity to realize significant cost-savings and mission performance improvements…



E-Gov Results

GovBenefits

- The number of citizens using GovBenefits.gov to locate benefit information has increased to over 305,000 visitors a month in 2006 from an average of 35,000 visitors a month in 2002
- 123 out of a total of 143 active benefit programs for individuals/families are available via GovBenefits.gov



Business Gateway

- 26,145 referrals per month (October 2006)
- 290,971 visits to Business.gov per month (October 2006)
- 34 of 40 agencies generating substantive compliance burden are providing information to Business.gov

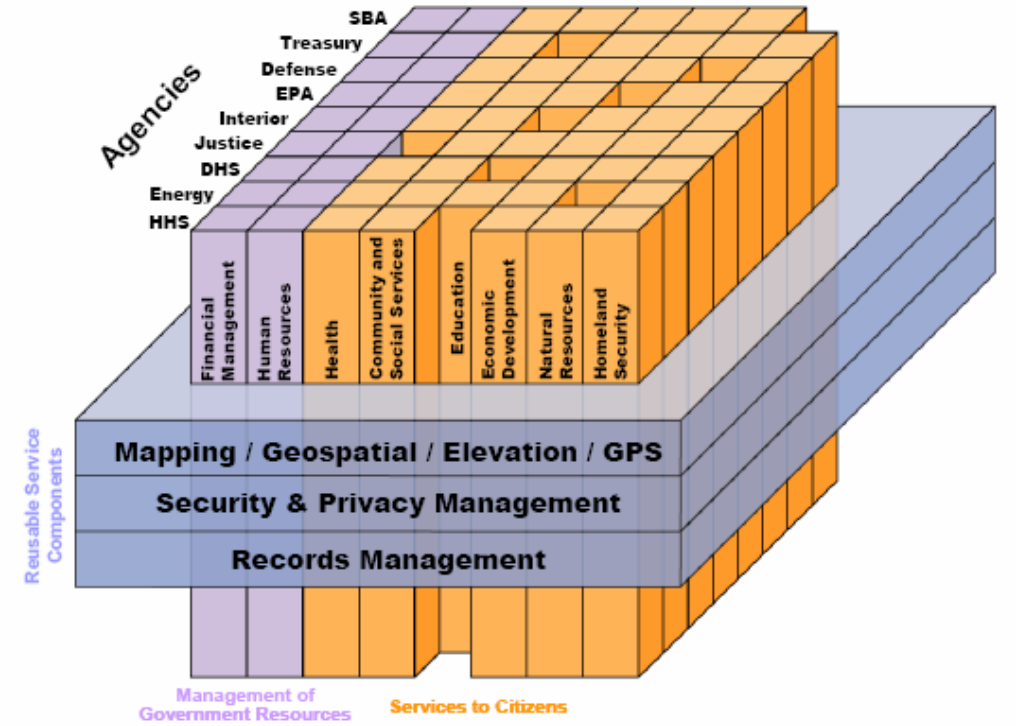
USAJOBS

- Consistently ranked as a top Federal web-site in terms of customer satisfaction (as determined by the American Customer Satisfaction Index)
- Averaging 240,000 daily visitors – to date, USAJobs.gov has served over 300 million visitors to date
- Approximately 100,000 resumes created monthly

USAJOBS
"WORKING FOR AMERICA"
USAJOBS is the official job site of the United States Federal Government. It's your one-stop source for Federal jobs and employment information.
Search Jobs
My USAJOBS
Info Center
Veterans
Forms
Employer Services
NEW TO USAJOBS? Your career in the U.S. Government starts here!
USAJOBS is provided at no cost and offers information on thousands of U.S. government job opportunities worldwide.
SEARCH JOBS
Explore the 22,550 Federal jobs in the USAJOBS database.
CREATE A RESUME
Create and store a resume for applying to Federal jobs.
What did you do at your job today?
Discover an exciting job that makes an impact!
FEATURED JOB
FEATURED EMPLOYER
Project Manager
U.S. Patent and Trademark Office
SBA

Lines of Business: Overview

The Lines of Business (LoBs) take an architecture-based approach to identifying, developing, and providing common solutions and components across the government



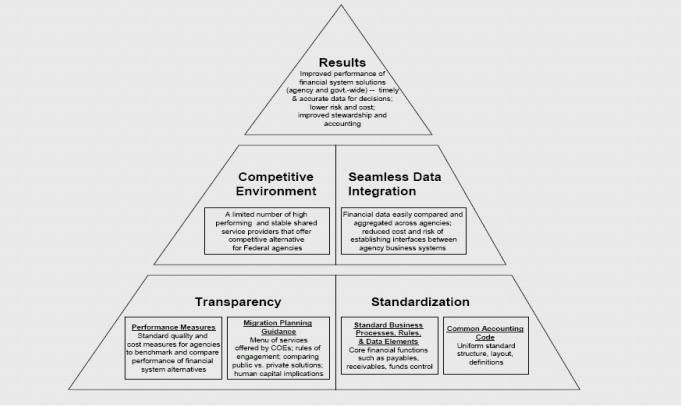
Current Lines Of Business

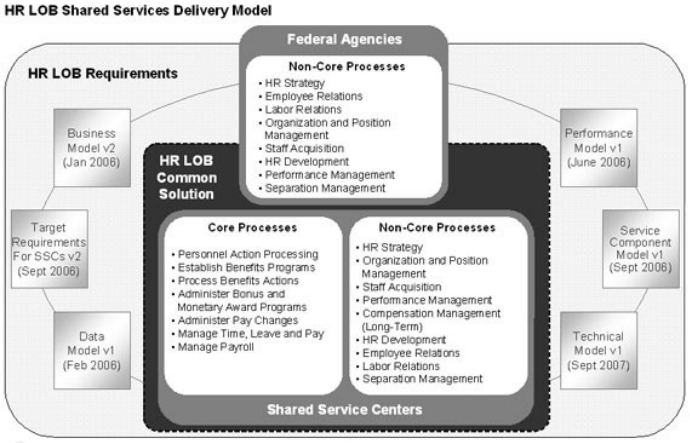
- Financial Management
- Human Resources Management
- Grants Management
- Case Management
- Federal Health Architecture
- Information Systems Security
- Geospatial
- IT Infrastructure Optimization
- Budget Formulation & Execution

Shared Service Centers

Shared Service Centers reduce costs while improving productivity and quality of service…

- SSC's eliminate redundant work and infrastructure
- Future upgrades can be made easier if SSC's are in place
- Utilizing public-private competition ensures the best solution available is selected
- Lines of Business identify and implement SSC's where applicable.
  - Examples include:
    - HR LoB – 5 SSC's
    - FM LoB – 4 SSC's
    - ISS LoB – 3 SSC's for Security Training; 2 SSC's for FISMA Reporting


Results
Improved performance of financial system solutions (agency and govt.-wide) -- timely & accurate data for decisions; lower risk and cost; improved stewardship and accounting
Competitive Environment
A limited number of high performing and stable shared service providers that offer competitive alternative for Federal agencies
Seamless Data Integration
Financial data easily compared and aggregated across agencies; reduced cost and risk of establishing interfaces between agency business systems
Transparency
Performance Measures
Standard quality and cost measures for agencies to benchmark and compare performance of financial system alternatives
Migration Planning Guidance
Menu of services offered by CODEs; rules of engagement; comparing public vs. private solutions; human capital implications
Standardization
Standard Business Processes, Rules, & Data Elements
Core financial functions such as payables, receivables, funds control
Common Accounting Code
Uniform standard structure, layout, definitions



Keys to Success

A number of management factors have contributed to our success in E-Government…

- ✓ Strong executive leadership
- ✓ Well-defined governance models
- ✓ Alignment with budget process
- ✓ Clearly defined outcomes & performance measures
- ✓ Accountability & transparency
- ✓ Stakeholder outreach (e.g., internal government, press)

Capital Planning & Investment Control

Clinger-Cohen Act requires that agencies and departments use full and accurate CPIC to acquire, use, maintain and dispose of information technology …

3 Phases

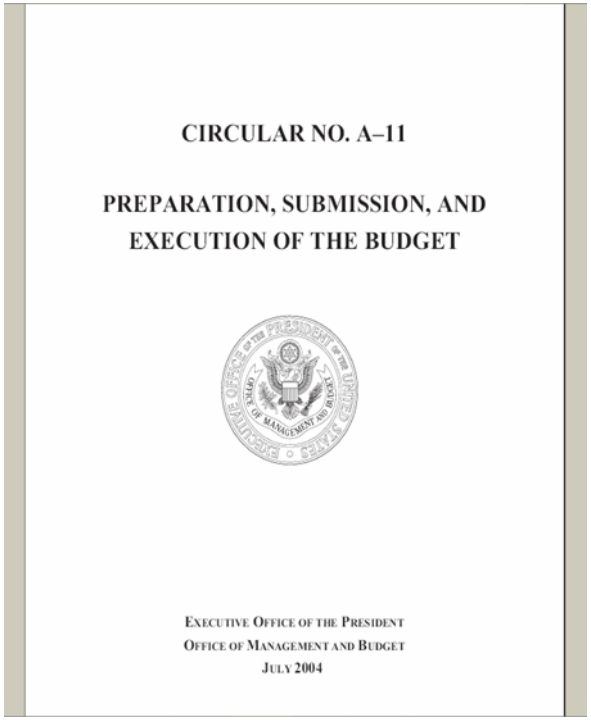
- Select – Portfolio Planning
- Control – Best Practice Execution
- Evaluate – Monitoring for Improvement

Integrated solution provides:

- Integrity
- Collaboration
- Resource & Cost Management

Capital Planning should:

- Link IT Security, Enterprise Architecture, IT Privacy, e-government Focus on
- Focus on Performance Measurement



Working to Improve

OMB is open to feedback and continually acts on feedback from partners such as the GAO to improve oversight, reporting and processes…

- ***Consistent approach to and improved documentation of initiative funding from agencies***
- ***Strengthen and improve Exhibit 300 submissions***
- **Issue guidance to agencies for providing cyber security research data to repositories**
- **Establish structured, consistent process to update high risk projects and develop a single list of high risk projects and their deficiencies**

- ***OMB continues to guide agencies to fee-for-service funding structure where applicable***
- ***Streamline on-line submission process and emphasize agencies are responsible for quality of submissions***
- ***Established the Information Systems Security Line of Business***
- ***High risk list is assembled***

GAO
U.S. Government Accountability Office

Questions

For additional information, please visit www.egov.gov

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